

ONTARIO

Superior Court of Justice

Default Judgment
Form 11B (Ct. Reg. No. 21)

*9th 2006
amend my claim
20th 2006
defence*

RH Small Claims Court
Small Claims Court

Claim No.

8700 Leslie St. #595
Address Markham
Richmond Hill, ON
Phone number

Plaintiff No. 1

☐ Additional plaintiff(s) listed on attached Form 1A

Last name, or name of company <u>CHOU</u>		
First name <u>YI CHIN</u>	Second name	Also known as <u>Jenna</u>
Address (street number, apt., unit) <u>2110-1000 Bayview Pkwy</u>		Phone no. <u>(905) 490-0009</u>
City/Town <u>Concord</u>	Province <u>ON</u>	Phone no. <u>(416) 571-3662</u>
Postal code <u>L4K 0L1</u>	Email address <u>Jenna.Chou@Gmail.com</u>	
Representation <u>Self-representation</u>		Law Society of Ontario no.
Address (street number, apt., unit)		
City/Town	Province	Phone no.
Postal code	Email address	

Defendant No. 1

☐ Additional defendant(s) listed on attached Form 1A

Last name, or name of company		
First name <u>First Sentence Residents</u>	Also known as <u>FSR</u>	
Address (street number, apt., unit) <u>9471 Yonge St</u>		Phone no.
City/Town <u>Richmond Hill</u>	Province <u>ON</u>	Phone no. <u>?</u>
Postal code <u>L4C 0Z5</u>	Email address	
Representation		Law Society of Ontario no.
Address (street number, apt., unit)		
City/Town	Province	Phone no.
Postal code	Email address	

REASONS FOR CLAIM AND DETAILS

Explain what happened, including where and when. Then explain how much money you are claiming or what goods you want returned.

If you are relying on any documents, you **MUST** attach copies to the claim. If evidence is just or unavailable, you **MUST** explain why it is not available.

What happened?

Where?

When?

- Chou v FSR

Statement of Claim

Date (F) 12.12.2025

Falsified Chargeback statements - amounting to around \$20,000 total since June 2018-Nov 2019 (evidence attached with original claim)

Destroying my property rendering my property useless - without reason - the contractors drilled my property for 11 hours and redirected the pipes so "shit water" from the stack was flowing UPWARD from my washroom that is NOT USED (Evidence emailed to court on December 10-11, 2025)

Management Harassment - Since May 2018, condo management has been harassing me about everything and intentionally sending correspondences to my parents' and my brother's addresses in emails (ie "grandfather clause for smoking")

I begged the condo management to leave me alone ESPECIALLY AFTER MY ROOMMATE'S SUICIDE. They took that opportunity to B&E and drugged me and my roommate COPIOUS number of times

"Unknown coconut oil" started the B&E and they got away with it so they used the Master key to enter my unit and **STOLE MY MEDICATION** on numerous occasions. I have reported it to the YRP2 without knowing that YRP2 was part of the CONSPIRACY

I was arrested and pulled out of my Masters in Healthcare Informatics program because of the conspiracy (ARREST). Within 2 weeks they arrested me by breaking into my condo AND my room (both locked) and arrested me after drugging and raping me. I still have no memory of anything but waking up in a jail cell not knowing where I am)

I just know it was a conspiracy and I know I was **FRAMED** for TWO MONTHS IN JAIL, and not able to return to my own condo

Wrongful Arrest Fingerprint Match on November 20, 2025 without any evidence attached. None the police report either (hence conspiracy). I was arrested on November 23, 2025. What fingerprint? What match? Match to what?

Wrongful Imprisonment - They shoved me IN JAIL within TWO(2) weeks of MY PARENTS WROTE A LETTER TO FSR & Mario Deo on November 2, 2019, stating the **FABRICATED INVOICES DATED PRIOR TO ME PURCHASING THE PLACE** so I won't discover the conspiracy that they **summed** countless residents as well

✓ Emailed on (F)
12/12/2025 @
11:45 ET

Plaintiff's claim

SC - 05 - 03202434 - 0000



Wrongful Criminal Charges

Without any of my statements at all "ZERO", the people in this conspiracy including YRP #2303 FABRICATED police reports and conspired via emails to plan to arrest and detain me FOR THINGS I DIDN'T EVEN COMMIT, in attempt to "shut me up" from this conspiracy I discovered back starting in 2018 and continued on in 2019. I was only provided these evidence from Mario Deo's lawyer in August 2025 (Discovery date, hence satisfying the limitation period)

CONSPIRACY

Samir Hazra (FSR property manager)
 MARIANA VALENTA (#806-9471 Yonge)
 Mario Deo
 George NAZIRIS
 YRP2 - #2303 John S
 Rera & Braden (security I don't even know)

*- Emotional, physical & psychological damages
 from PTSD, I do of
 believe these injuries!*

How much?

\$

\$35,000
☒ ADDITIONAL PAGES ARE ATTACHED BECAUSE MORE ROOM WAS NEEDED

The plaintiff also claims prejudgment interest from

Nov 2019

until

☒ the Courts of Justice Act
☒ an agreement at the rate of

1% per year

and postjudgment interest, and court costs

Prepared on

12/12/2025

Issued on

20

Signature of Clerk

CAUTION TO DEFENDANT

IF YOU DO NOT FILE A DEFENCE (Form 9A) and proof of service (either an Affidavit of Service (Form 8A) or a Lawyer or Paralegal's Certificate of Service (Form 8B)) with the court within twenty (20) calendar days after you have been served with this Plaintiff's Claim, judgment may be obtained without notice and enforced against you. Forms and self-help materials are available at the Small Claims Court and on the following website:

www.courtsonline.ca

CAUTION TO PARTIES

Unless the court orders or the rules provide otherwise, THIS ACTION WILL BE AUTOMATICALLY DISMISSED if it has not been removed of by order or otherwise two (2) years after it was commenced, and a trial date or assessment under subrule 11.0(3.2) has not been set.



25919



DIRECT

20-200 Parkway Road West, Northam, ON L3R 2K2

Call: 801-444-1300 | ContactUs@GreenSource.com

800-441-4444 | www.4444.com

WORK ORDER

DATE: 11/25/19 TIME: 11:20

NAME:

ADDRESS: 611-711-4200

RCM

Grand report "G's" - 101st. last up looks into "SCB. Getting started
to ensure no blockages.

and lost holes in wall to exterior. Unit 511 and Unit 512 for main 3 in. dia. unshoring. Removal failure connecting main stack to vent and in kitchen. Snake approximately 43ft. finding no leakage. A major leak.

Unpublished, unreviewed manuscript

[illegible]

STRENGTH & VOLUME

DATE PAID _____ **THE FUND** _____ **HOW PAID** _____

TOTAL AMOUNT _____
VEHICLE CHARGE _____
SUB TOTAL _____
H.S.T. _____
PAY WITH AMOUNT _____

THIS JOB IS COMPLETED	Substantively Completed
☐ YES ☐ NO	☐ YES ☐ NO

Outstanding Signature _____

ROBERT J. LAMBERT & ASSOCIATES, LTD.

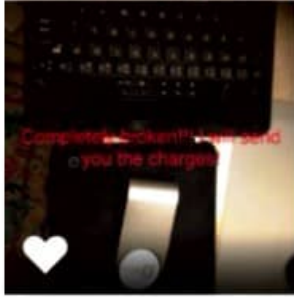
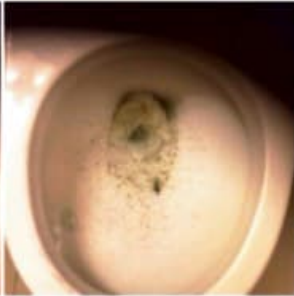
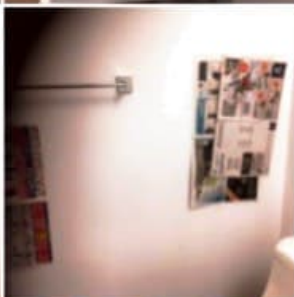
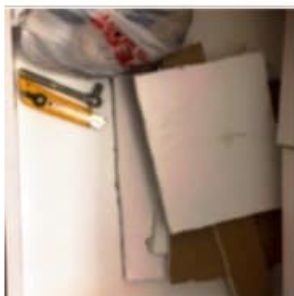
Shipping Name: Laptop - 20" screen (used right)

Table 1. Management's strategy options

As management is having more than the usual listed above, any
 violations reported and that changes and compounds found may be
 an issue. Any other info that is available on this subject would be



< 9471 Yonge Damaged photos 1... Cancel



Reply all



Forward





KEY/FOB ORDER FORM

ALL MONIES PAYABLE TO YRSCC 1308

Unit #: #907 Parking Spot

Date: August 13, 2019

ORDERS SHALL BE ACCEPTED BY UNIT OWNERS ONLY

Quantity	Key Code	Item	Price Per	Total
		UNIT KEY COPY	\$100	
		KEY FOB	\$75	
1		WIRELESS REMOTE	\$100	\$100.00
		LOCKER ROOM KEY	\$50	
		MAILBOX LOCK (INCLUDES 2 KEYS)	\$40	
		1AA KEY	\$50	
		UNIT RE-KEY (INCLUDES 2 KEYS)	\$250	
			ORDER TOTAL:	\$100.00

Unit keys and locker room keys may take approximately three weeks to be delivered.

Owner/Tenant's name: Jenna Yi Chin Chou Phone # 1-778-919-9040

Signature: [Signature] Date: August 13, 2019

Paid by: Cheque ☐ # ----- Credit / Debit Card ☐ \$ -----

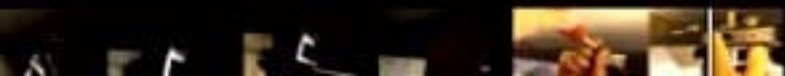
Management Confirmation: -----

The key fob/ wireless remote was picked up by ----- on -----

Signature: -----

I, ----- received -----

----- On -----, Signature: -----



[illegible]



me Aug 16, 2019



to Reza, Samit, Chiu, Da... ^

From Jenna Chou, PMP jenna.chou@gmail.com

To Reza Eskandari
Reza.Eskandari@fsresidential.com

Cc Samit Hazra
Samit.Hazra@fsresidential.com

Chiu Chi Jen Chou chiuchijen@hotmail.com

Daddy Home chiubinhong@hotmail.com

Emma Qia Wang August 15, 2019 Start
emmaqiawang@gmail.com

Date Aug 16, 2019 at
9:49 AM

Reza

Since Eb's tragic accident, in which he purchased a fob \$75.... that fob was never returned by the police when they took Eb's phone for evidence during investigation, but upon returning Eb's properties to his sister, no fob was ever returned by the police.



Reply all



Forward





Please do not use this tragedy for monetary gain.

May I request to have a fob in replacement of what the police didnt return?

You already deactivated all of my fobs when I first purchased this place, the only fob active WAS THE GARAGE REMOTE. forcing residents to purchase additional fob by deactivating the older models of the fob is not only UNETHICAL but especially NOT the reason to try squeezing more money from us due to the tragedy

Unless you can make the exception to allow the purchase of ONE additional garage remote....which I would gladly pay, but since that's not something you can do, still I will need to legally request for a replacement fob that the police didn't return.

PLEASE ENSURE EB's FOB IS DEACTIVATED ASAP to prevent any further trespassing by whoever ended up "taking", "losing", or whatever.... that fob is no longer with any of



« Reply all

» Forward





PLEASE ENSURE EB's FOB IS DEACTIVATED ASAP to prevent any further trespassing by whoever ended up "taking", "losing", or whatever.... that fob is no longer with any of us so please deactivate it immediately.

EMMA: Pls let me know if you will be making the \$75 payment to Mgmt directly, I think that's better. I can get everything you just need to transfer Mgmt \$75.

I'll get the fob today and give you my garage remote whenever you need. I am assuming you will be moving over the wknd so I think it's best you deal with the \$75 and I'll make sure to get the physical fob, garage remote, and send the Lease Agreement for the parking P2-133 to Mgmt upon your signature

Thank you all

Jenna

Thanks

Sent from my iPhone



Reply all



Forward





Fwd: July 19, 2019 - Unit 907 Leak.pdf



me Aug 13, 2019
to legalshield ^



From Jenna Chou, PMP jenna.chou@gmail.com
To legalshield@millsandmills.ca
Date Aug 13, 2019 at 10:16 AM

Sent from my iPhone

Begin forwarded message:

From: "Jenna Chou, PMP "
<jenna.chou@gmail.com>
Date: July 22, 2019 at 17:17:21 EDT
To: Mommys Home
<chiuchijen@hotmail.com>, Daddy
Home

← Reply

→ Forward





From: "Jenna Chou, PMP "

[<jenna.chou@gmail.com>](mailto:jenna.chou@gmail.com)

Date: July 22, 2019 at 17:17:21 EDT

To: Mommys Home

[<chiuchijen@hotmail.com>](mailto:chiuchijen@hotmail.com), Daddy Home

[<chiubinhong@hotmail.com>](mailto:chiubinhong@hotmail.com), Jenna Chou

[<jenna.chou@gmail.com>](mailto:jenna.chou@gmail.com), Samit Hazra

[<samit.hazra@fsresidential.com>](mailto:samit.hazra@fsresidential.com), 9471 Yonge Front Desk

[<xpressionsboard@gmail.com>](mailto:xpressionsboard@gmail.com),
Reza.Eskandari@fsresidential.com,
mdeo@finedeo.com

Subject: July 19, 2019 - Unit 907 Leak.pdf

To all including the expression board and Mario,

On July 19, 2019, when management and the contractor came up to briefly look at the issue of the backflush and the sudden

← Reply

→ Forward





On July 19, 2019, when management and the contractor came up to briefly look at the issue of the backflush and the sudden clogging of both washrooms toilets.... I had told security to draft up at the report and had told him to include that this is the exact same situation is back in October 2018. I would need a copy of the report thank you

The exact same situation occurred back in October and nothing was done nor did any overflow or leakage ever occurred. It's exactly the same as what I have reported back in October which nobody took any action and 10 days later destroyed my washroom that I never use

Yes I told Sam to have the contractor come up immediately which they have repeated the same information is back in October and

← Reply

→ Forward





Yes I told Sam to have the contractor come up immediately which they have repeated the same information is back in October and is not anything new that we didn't know but it still cost by other units and not ours so I am not going to continue arguing and fighting for thi yes I told Sam to have the contractor come up immediately which they have repeated the same information is back in October and is not anything new that we didn't know but it still cost by other units and not ours so I am not going to continue arguing For any charges that up with evidence which I personally have and communicated the problem to Sam immediately

I do not know any plumber and no I do not have any contractors.

Vanessa had been using my washroom to take showers and going downstairs to use the

← Reply

→ Forward





that up with evidence which I
personally have and communicated
the problem to Sam immediately

I do not know any plumber and no I
do not have any contractors.

Vanessa had been using my
washroom to take showers and
going downstairs to use the
washroom since we have reported
the backflush and had the building
contractor come up.

Sent from my iPhone

Unit 907 Leak.pdf



PDF

← Reply

→ Forward





***Urgent: request for evidence
(COPIOUS numbers of times
requesting)**



Inbox



me 11:12 AM



to Kelly, me, Raphael, J... ▾

1) Please answer these questions attached to this email

2) I need ALL CONTRACTS starting January 2028 IN LEGIBLE FORM (not like the one you sent)

3) Also, please obtain ALL EMAIL & LETTER communications that pertains to #907-9471 Yonge

4) Lastly, I need ALL of the SECURITY REPORTS from January 2018 to May 2020

Thank you

Jenna Chou, PMP, MSc



Reply all



Forward





Court File No.:

25-00002434-0000



Inbox



me 11:25 AM



to Kelly, me, Raphael, J... ▾

Dear Kelly and Ryan

The documents in the end with all the contracts are INELIGIBLE in the defense documents

1) Please provide me with EVERY SINGLE CONTRACT since January 2018

2) Please also answer the questions because I cannot understand still what happened and why I was TARGETED and even if the conspiracy isn't coming from you, Mario Deo's lawyer PUSHED THE RESPONSIBILITIES ONTO FSR. Hence the filing of the documents

Please understand going through the settlement conferences with Mario Deo is



⌂ Reply all

➞ Forward





Court File No.:

25-00002434-0000



Inbox



me 11:25 AM



to Kelly, me, Raphael, J... ▾

Dear Kelly and Ryan

The documents in the end with all the contracts are INELIGIBLE in the defense documents

1) Please provide me with EVERY SINGLE CONTRACT since January 2018

2) Please also answer the questions because I cannot understand still what happened and why I was TARGETED and even if the conspiracy isn't coming from you, Mario Deo's lawyer PUSHED THE RESPONSIBILITIES ONTO FSR. Hence the filing of the documents

Please understand going through the settlement conferences with Mario Deo is



Reply all



Forward





Please understand going through the settlement conferences with Mario Deo is already way too stressful for me. They MANIPULATE ME & MY PARENTS by sending me TO JAIL.

Thank you

Jenna Chou, PMP, MSc.

On Thu, Dec 11, 2025 at 12:18 PM Kelly Lord <klord@sbalawyers.ca> wrote:

Good Morning Ms. Chou,

As requested, attached please find our Defence (served Oct 20, 2025) and Settlement Conference Brief (served November 27, 2025).



Reply all

Forward



November 27, 2025)



Thank you,



Kelly Lord (She • Her)

Assistant

SBA Lawyers LLP

T: 1.416.679.2781.213

F: 647.689.4623

W: sbalawyers.ca

Toronto | Kitchener-Waterloo | London



Reply all



Forward





me 10:34 AM



to Kelly, JUS-G-MAG-C... ^

From Jenna Chou, PMP jenna.chou@gmail.com

To Kelly Lord klord@sbalawyers.ca

Cc JUS-G-MAG-CSD-RichmondHill-Courts
richmondhill.courts@ontario.ca

Raphael Louis PM Candidate
s.rafael.louis@gmail.com

Ryland MacDonald
rmacdonald@sbalawyers.ca

Bcc Ned Nolan Ext 226 nn@nolanlaw.ca

Olanyi Parsons oparsons@oplaw.ca

Oliver F. Lehmann
oliver@oliverlehmann.com

Date Dec 14, 2025 at 10:34 AM

Oh wow hold on I JUST RECEIVED this email!!!

There are hackers blocking my my incoming and out going email and text msgs



Reply all

Forward





me 10:34 AM



to Kelly, JUS-G-MAG-C... ^

From Jenna Chou, PMP jenna.chou@gmail.com

To Kelly Lord klord@sbalawyers.ca

Cc JUS-G-MAG-CSD-RichmondHill-Courts
richmondhill.courts@ontario.ca

Raphael Louis PM Candidate
s.rafael.louis@gmail.com

Ryland MacDonald
rmacdonald@sbalawyers.ca

Bcc Ned Nolan Ext 226 nn@nolanlaw.ca

Olanyi Parsons oparsons@oplaw.ca

Oliver F. Lehmann
oliver@oliverlehmann.com

Date Dec 14, 2025 at 10:34 AM

Oh wow hold on I JUST RECEIVED this email!!!

There are hackers blocking my my incoming and out going email and text msgs



Reply all

Forward





IMPORTANT READ EVERYTHING: Small claims court LEGAL DOCUMENT AND PROCEDURES



me Jan 22, 2019



to Bin, Chiu, Jenna ▾

all claims lawsuits and necessary documents for evidence:

問我我是誰一直給我email為什麼不直接送給他email給我有什麼用

打電話給他跟他講送給我你你要跟我怎麼處理

東西都沒寫白痴都知道跟我沒有關係

有辦法處理你直接跟他喬喬說要送法院我可以把寫東西處理好

法律上的處理費差不多每一次\$120我不需要付，但是我需要給法官名

次我是在 old city hall initiated the small claim lawsuit, I had to get signatures from one specific place and person legally authorized to sign waive ALL COURT FEES. Only can be legally approved if MY NAME USED TO INITIATE THE LAWSUITS. I had to provide evidence and documents from ODSP.

not know where to get the fee waiver signed around here. I can try see if the closest small claims court can authorize to sign the fee waiver form, but I do not and cannot bring it there physically. The fee for transportation to get to the closest small claims Court Will be equivalent to the court fees so if you don't have your死兒子 to take those us to the appropriate court and get them signed and stamped by the authorized person, I might as well just pay the \$120+ court fees to create and file the lawsuit online (no option to waive any fees).



Reply



Reply all



Forward





ever all evidence we provide will still need to be filed and physically given to the small claims court and there's another form that court sign and stamp when you bring in EVERYTHING relevant to the suit. I also have to write a detailed statement and explanation for our position and reasons supporting our legal evidence that the small claims judges will use to decide. Right now I do not know how to support my position LEGALLY AND WITH CONCRETE EVIDENCE. The only way is if I can have Some kind of written statement by someone legally empowered to support whatever "plumbing" issues that FirstService has.

I send e-mail asking for detailed explanation from FirstService, only when we have that information is needed from Mgmt before I can LEGALLY challenge what they "claims". I also have no connections or idea who to ask to provide plumbing statements for the court to take into consideration. I have NO CLUE.

I can only do what I can and NONE OF IT WAS CAUSED BY ME. The problem is that I have to spin my time killing with all this court documents 是你的问题不是我自己说解决就解决。你们给我的，因为一直跟我讲事情又不是说，不知道你一直叫我也没有用一直说同样的话也没有每次给我问题而已。

我可以做可以做的事，我没办法做的，我也没办法

我自己看有没有个人可以给我用东西，跟我讲给我同样的email HAS ABSOLUTELY ZERO USE! If I receive another email YOU CAN DEAL WITH THE BOARD YOURSELF!!!

Be sure you read everything in this email because you guys have no idea what to do in the proper documents and process necessary for small claims court.

from my iPhone

Jan 21, 2019, at 16:34, Bin Hong <ChiuBinHong@hotmail.com>
re:

我實際狀況，為什麼到907?，樓下的水管有問題，干妳樓上什麼？馬桶不通只是



Reply



Reply all



Forward





Jan 21, 2019, at 16:34, Bin Hong <ChiuBinHong@hotmail.com> wrote:

我實際狀況，為什麼到907?, 樓下的水管有問題，干妳樓上什
? 馬桶不通只是
廁所會有水，但是妳廁所沒有水，而且水管只會往下，會塞住
妳有虎影響。
我實際情況!
promised send them to court.

from my iPad

Jan 21, 2019, at 1:01 PM, Jenna Chou, PMP
<jenna.chou@gmail.com> wrote:

re wasn't plumbing issue

promised! Bring them to court

from my iPhone

n forwarded message:

m: Samit Hazra <Samit.Hazra@fsresidential.com>

e: January 21, 2019 at 11:02:13 EST

'Jenna Chou, PMP "' <jenna.chou@gmail.com>

Reza Eskandari <Reza.Eskandari@fsresidential.com>

Subject: 907 - Boards email address and invoice copy

na,

received a phone call from Chijen Chou requesting
ice copy of Direct Plumbing. Attached is the invoice.

Also there will be another invoice coming for the well



Reply



Reply all



Forward





From: Samit Hazra <Samit.Hazra@fsresidential.com>

Sent: January 21, 2019 at 11:02:13 EST

To: 'Jenna Chou, PMP "' <jenna.chou@gmail.com>

Reza Eskandari <Reza.Eskandari@fsresidential.com>

Subject: 907 - Boards email address and invoice copy

na,

received a phone call from Chijen Chou requesting
invoice copy of Direct Plumbing. Attached is the invoice.

— Also there will be another invoice coming for the wall
repair for 907.

Session's Board Email address was requested —
<boardsboard@gmail.com>. To discuss your concern with the Board
RSCC1308, please make an appointment.

anks

age001.png>

SAMIT HAZRA, R.C.M.
Property Manager



Reply



Reply all



Forward





me Nov 4, 2018



to Samit ▾

the first time i ever received the notification letter was on October 26, 2018 when the letter was put on my door. I responded with grandfather request on October 28, 2018, which is well within the 30 days time frame. even if you use the date that the new rules takes effect, which is september 18, 2018, my request would have only been one week late.

but the case is that the very first time I ever received anything on this regard was on October 26, 2018 when i found the letter stuck to my door.

NO MAIL WAS EVER SENT TO MY MAILBOX DOWNSTAIRS. No email was sent to me either....

due to the above circumstances, I will continue to pursue my right to be grandfathered. please connect me with the right person if you cannot personally solve this issue, i will have lawyers representing me if management continue to refuse my unit to be grandfathered.

↩ Reply

➡ Forward





On Wed, Oct 31, 2018 at 1:27 PM Samit Hazra
<Samit.Hazra@fsresidential.com> wrote:

Hi Jenna,

Smoke Free notice for Unit#907 was mailed to Billing Address on August 13, 2018 as specified by Owners during the closing of the unit.

If any Unit Owner wants to receive all notices/communications (except Budget) to be sent via email, Owners will be required to sign attached Ontario Governments Email consent form and dropped off to Management Office.

...



me Nov 7, 2018

to Samit ▾



i checked all of my emails.... other than the flood charge from july, there is absolutely NO EMAIL FROM YOU REGARDING THE smoking regulation.

↩ Reply

➦ Forward





Sent from my iPhone

On Oct 31, 2018, at 12:38, Samit Hazra
<Samit.Hazra@fsresidential.com> wrote:

Good Afternoon Jenna,

Responding to the below email,
your unit is NOT grandfathered.
Corporation did not receive any
grandfathered agreement letter
signed by any resident/unit owner
from your unit within the required
timeline.

Regarding medical cannabis usage,
please see 'Section#5' of attached
rule and provide the necessary
document for Medical Cannabis
Exemption.

The mails are sent to the billing
address as set by the Owner of any
unit. There are some Corporation
documents which are only sent to

↩ Reply

➦ Forward





The mails are sent to the billing address as set by the Owner of any unit. There are some Corporation documents which are only sent to the Owners of Unit. Since you mentioned you are the owner, we would request you to kindly forward us the closing document of the unit stating stating your name so that Accounts Receivable at HO can make necessary changes in the system.

Also you mentioned letter your parents receive communication from the Corporation. Please forward us your parents name we can enquire with HO staff and let you know.

Please contact us if you require further assistance.

...

<Smoke Free Environment Rules-

 Reply Forward



Subject: Grandfathered



I am grandfathered and I will provide medical note as I am prescribed cannabis for my chronic pain. I have always limited to only smoke in my washroom. Nowhere else.

I have air purifier and the fan is on in the washroom so it doesn't even smell in my bedroom.

If Yu require formal letter I can only do that when I have the time.

I authorize this email as my formal request

All communications is require by law to stay between us. All communications will be directed towards me, NOT SENDING DOCUMENTS OR ANY OTHER COMMUNICATIONS TO MY PARENTS. Its odd to me that they receive notices when I am the sole owner or the property.

Please make prompt actions to fix that

[↩ Reply](#)[➦ Forward](#)

< From: Jenna Chou, P...
< jenna.chou@gmail.com>



Sent: Sunday, October 28, 2018 8:47 AM
To: Samit Hazra
<Samit.Hazra@fsresidential.com>
Cc: Jenna Chou <jenna.chou@gmail.com>
Subject: Grandfathered

I am grandfathered and I will provide medical note as I am prescribed cannabis for my chronic pain. I have always limited to only smoke in my washroom. Nowhere else.

I have air purifier and the fan is on in the washroom so it doesn't even smell in my bedroom.

If Yu require formal letter I can only do that when I have the time.

I authorize this email as my formal request

All communications is require by law to stay between us. All communications will be directed towards me, NOT SENDING DOCUMENTS OR ANY OTHER COMMUNICATIONS TO MY PARENTS. Its odd to me that they receive notices when I

↩ Reply

➡ Forward





Re: Grandfathered



me Oct 31, 2018



to Samit ▾

Yi Chin Chou
unit 907

On Mon, Oct 29, 2018 at 4:36 PM Samit
Hazra <Samit.Hazra@fsresidential.com>
wrote:

Good Afternoon,

Can you please provide us your full name
and Unit Address.

Thanks

Sam

SAMIT HAZRA, R.C.M.

Property Manager

[FirstService Residential](#)

↩ Reply

➡ Forward





me Jan 11, 2019



to Samit ▾

still waiting for your evidence

this is the fact:

- 1) you sent it to my mom's email
- 2) you sent a physical copy to my BROTHER's address i was living here already i don't understand why you do send it to another address.
- 3) when you put the physical copy at my door in October, that's when I get it THE FIRST TIME.

this is an administrative issue, not my fault.
as soon as i received that at my door i send you an email for grandfather right away

so... bring it up to the board, i have the facts, unless you can proof with sending me the email that you CLAIMED you sent to my email in July, you didn't... i checked my history, i checked my log files.. i am in IT, so this is Administrative issue on your end....

i have been supporting first service to stay here... i ddi not and will not sign the petition...

but i will not stand for somehting that belong

Reply

Forward





but i will not stand for something that belong to my right but because of the errors on your end, it would not be legal nor justice if EXCEPTION cannot be granted in this case.

i will send you the total of the reimbursement from the contractor's damages to the drywall, washroom , electronics, my laptop even!!! i will get that to you by next week.

i have already sent you photos of the damaged wires, devices, iPad keyboard case (completed broke off and it's out of stock still)

anyways... please look out for my email for reimbursement amount.

thank you

happy new year all firstservice team!

jenna chou
unit 907

On Wed, Nov 21, 2018 at 5:10 PM Jenna Chou, PMP <jenna.chou@gmail.com> wrote:

↩ Reply

➦ Forward



X Image-1.jpg

17:09

100%

August 13, 2018



Cancel

Re: A New Request For Become an Instructor...

On Sun, Nov 4, 2018 at 10:52 PM Reachus

<Reachus@knowledgehut.com> wrote: A Worl...

Jenna Chou

2018-10-21 >

Re: Ontario Residency updated

Could you please add the disability bursary application to my year 2 OSAP? It needs to be...

Rogers Communications

2018-09-18 >



TO Confirmation of your account changes #72...

2018-Sep-18 Account #: X-XXXX-4818 Hello Yi Chin, Thanks for updating your Rogers accoun...

ComplianceX

2018-08-24 >

TO Trump says stock market would crash, 'ever...

Trump says stock market would crash, 'everybody would be very poor' if he were to b...

Kiddo

2018-05-08 >



Jenna's CV and publications

Dear Helena thank you so much for reaching out again! Truly appreciated!!!! I have attached my...



jenna chou

2014-06-30 >

just the red tabs would be great! thank you

Edit

Re: 9471 Yonge unit 907



Forwarding my emails response to charges- never replied by Mgmt



me Jan 22, 2019

to Bin, Chiu ▾



Sent from my iPhone

Begin forwarded message:

From: "Jenna Chou, PMP " <jenna.chou@gmail.com>

Date: November 4, 2018 at 17:04:23 EST

To: Carol Palazzotto <Carol.Palazzotto@fsresidential.com>

Cc: Samit Hazra <Samit.Hazra@fsresidential.com>, Reza Eskandari <Reza.Eskandari@fsresidential.com>, Bin Hong <chiubinhong@hotmail.com>, Jenna Chou <jenna.chou@gmail.com>

Subject: Re: 9471 Yonge Street unit 907

I will give be you the final total amount you have damaged. Including drilling of the walls, making my puppy sick and had to see a vet, and reasons I have mentioned in my previous email

Once I send you the final amount for reimbursement for all the damage that you guys of done to my unit, I expect a prompt check in my mail soon as you receive it. There's no disputes in terms of the damages you have done and I've provided photos for the washroom I've already cleaned. The damage was more than 10 times worse before I cleaned it. For both of my washrooms.

And also if management did not warn the lady from wherever she's downstairs to come up again and knock on my door I will file for harassment.



Reply



Reply all



Forward





From: "Jenna Chou, PMP " <jenna.chou@gmail.com>

Date: November 4, 2018 at 17:04:23 EST

To: Carol Palazzotto <Carol.Palazzotto@fsresidential.com>

Cc: Samit Hazra <Samit.Hazra@fsresidential.com>, Reza Eskandari <Reza.Eskandari@fsresidential.com>, Bin Hong <chiubinhong@hotmail.com>, Jenna Chou <jenna.chou@gmail.com>

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And also if management did not warn the lady from wherever she's downstairs to come up again and knock on my door I will file for harassment because she has done that to me and nothing was my fault and I do not need that so please tell her and let her know if she does that again I will initiate harassment from her

I have made myself extremely clear, you know what to do so get it

< 9471 Yonge Damaged photos 1... Cancel



Reply



Reply all



Forward





DID NOT CLEAN UP THE WASHROOM AND IT WAS DISGUSTING WITH CHEMICALS AND GARBAGE EVERYWHERE. IT MADE MY PUPPY SICK AND I HAD TO BRING HIM TO THE VET TO MAKE SURE HE WAS OK

THE FRONT DOOR WAS NEVER LOCKED THE WHOLE ENTIRE NIGHT!

YOU NOT ONLY PUT MY BABY DOG IN DANGER, IT'S OBVIOUS THAT IF THE GUYS HAD TO DRILL WALLS RANDOMLY BECAUSE THEY COULDN'T FIND ANY ISSUES, I AM 1000% SURE THAT IT WAS SOME OTHER UNIT THAT CLOGGED THE PIPES.

DO NOT BLAME CRAP ON ME. I HAVE WARNED YOU GUYS ONCE, AND AGAIN YOU CAME BACK ASKING ME TO REPAY FOR THE AMOUNT THAT I HAVE ALREADY PAID AND PROVED EVIDENCE FOR THE CHARGE ON MY ACCOUNT!

AGAIN... CASE CLOSED!

OR ELSE DIRECT IT TO MY LAWYER!

if after i have initiate the formal complaint with the management office, and you guys do not comply with what you have damaged.... you will be talking to my lawyer! i will initiate a lawsuit against the condominium board for the professional misconduct and irresponsibility and ignorance that your maintnance team had showed me so far.... THEY LACK KNOWLEDGE OF WHAT TO DO AND....

DO YOU THINK WE ARE DUMB OR SOMETHING? After i have called management to inquire to have someone check out the second washroom that i never use, but the toilet was not draining... you guys did NOTHING! and you think you guys can just lie your way through and dare to tell me that the blockage of the toilet that i never use and that you gys DESTROYED BOTH OF MY WASHROOMS!!! has anything to do with water leak?

i am a construction project manager.... there is no way you guys can lie your way into me paying ANY CENT OR THIS!



Reply



Reply all



Forward





Sent from my iPhone

On Nov 4, 2018, at 16:12, Jenna Chou <jenna.chou@gmail.com> wrote:

NOT ONLY THAT! YOU GUYS OWES ME for all the damages to my electronics and THREE HAND MADE BLANKETS BY MY GRANDMOTHER.... YOUR GUYS THREW THEM OUT! DIDN'T PUT IT IN THE WASHER... DIDN'T LEAVE IT THERE SO I CAN CLEAN UP YOUR FREAKING MESS... THEY JUST OUTRIGHT DUMPED 3 BLANKETS THAT I CANNOT REPLACE THE SENTIMENTAL VALUE! My grandma is getting old and YOU GUYS DARE TO THROW OWNER'S STUFF AWAY? DRILL HOLES WITHOUT TELLING ME? DAMAGES MY TWO WASHROOMS AND NOT CLEANING UP? MAKING MY PUPPY SICK?

EXPECT A LAWSUIT IF YOU GUYS DO NOT BACK OFF!

i have had it up to HERE! NO MORE BULLYING FROM YOU GUYS!

ensure the GRANDFATHER IS APPROVED. i already explained the date i received it on my door, and the request i made right away.

GET IT DONE!

On Sun, Nov 4, 2018 at 4:07 PM Jenna Chou

<jenna.chou@gmail.com> wrote:

I WILL COMPLETE MY FORMAL LETTER OF DISPUTE AND COMPLAINT TO THE CONDOMINIUM BOARD FOR THE DAMAGES YOU GUYS HAVE DONE TO MY PLACE! THE GUYS DID NOT CLEAN UP THE WASHROOM AND IT WAS DISGUSTING WITH CHEMICALS AND GARBAGE EVERYWHERE. IT MADE MY PUPPY SICK AND I HAD TO BRING HIM TO THE VET TO MAKE SURE HE WAS OK



Reply



Reply all



Forward





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DO YOU THINK WE ARE DUMB OR SOMETHING? After i have called management to inquire to have someone check out the second washroom that i never use, but the toilet was not draining... you guys did NOTHING! and you think you guys can just lie your way through and dare to tell me that the blockage of the toilet that i never use and that you gys DESTROYED BOTH OF MY WASHROOMS!!! has anything to do with water leak?



Reply



Reply all



Forward



View cheque image



Sent from my iPhone

On Oct 30, 2018, at 14:34, Carol Palazzotto
<Carol.Palazzotto@fsresidential.com> wrote:

Good afternoon

There is an outstanding balance on your account for a chargeback from Trace electric inv 48835 for the amount of \$189.84. The cheque you supplied us for payment was returned by the bank stating account closed.

Please issue a cheque payable to YRSCC 1308 for the above amount, which you can leave at the site office or with security or mail to the address below.

Thanks



Reply



Reply all



Forward





Fwd: Please ensure to
respond for these two
requests - responded by Sam
Mov 19, 2018



me Jan 23, 2019



to Bin, Chiu, Jenna ▾

WHO CALLED CAROL AND CHANGED THE
BILLING ADDRESS in November? I have never
spoken to Carol!!!

ABSOLUTELY ONLY CREATING ISSUES FOR
ME! What did Sam say below? YOU called
without telling me ? and changed the physical
address I already dealt with from my unit to I
don't even know what address you added!

NOW I AM GOING THROUGH EMAILS AND
THIS IS ONLY ONE EXAMPLE THAT YOU
PURPOSELY CREATE ADDITIONAL PROBLEMS
FOR ME WHEN I HAVE ALREADY PROPERLY



Reply



Reply all



Forward





NOW I AM GOING THROUGH EMAILS AND THIS IS ONLY ONE EXAMPLE THAT YOU PURPOSELY CREATE ADDITIONAL PROBLEMS FOR ME WHEN I HAVE ALREADY PROPERLY DEALT WITH! So when you receive things in your mail whatever address you added, DONT COME CRAWLING TO ME AND I WILL NOT DEAL WITH ISSUES YOU CREATED YOURSELF

事情我解決了一次兩次三次四次五次！沒有一個地址，電話，Email，是我改的或是加上誒我是不知道你到底在做什麼，連那三個笨不到不知道死哪裡去了笨人都不知道你在做什麼連那麼笨的人都被你搞不清楚。連那麼笨的幾個人都被你搞不清楚，這事情是誰搞得？。所以你收到的東西但是我沒收到什麼都沒有我不會再繼續幫你了

幫我？。講笑話也不是講到那麼離譜！以為我是白痴還是沒有頭腦？我現在在看這一張email我已經忍受了一直在解決你們搞得事情/11月12月一月份什麼事情都沒發生我不是你們出氣筒我講了多少次。我沒有再提我好幾次是因為都是你加上email、地址電話，完全是你弄的。沒事所以不耐煩是不是。而日是11月你自己打電話



Reply



Reply all



Forward





幫我？。講笑話也不是講到那麼離譜！以為我是白痴還是沒有頭腦？我現在在看這一張email我已經忍受了一直在解決你們搞得事情/11月12月一月份什麼事情都沒發生我不是你們出氣筒我講了多少次。我沒有再提我好幾次是因為都是你加上email、地址電話，完全是你弄的。沒事所以不耐煩是不是，而且是11月你自己打電話改加上去不知道誰的地址，你一月還有那麼厚的臉給我新的問題我已經幾個月前就已經講清楚說明白了！之後現在誰解決你們給我的問題？。我睡覺了嗎？我學校東西有其他事情我需要煮了但是全副精神的發你們搞得事情。

連一個那麼簡單的事情我已經解決了了多次，你是我沒有死不滿意是不是？。女兒死掉了幾次了沒有問題。七年來你把我的沒有問題之前，被你們弄到我 有heart arithmia！在我最痛苦的時候已經被你罵了七年了我今年才開始真正了解不是我的錯，從2016年我在這邊健康開始比較好，花了多少年我心裡健康好起來在讀書，每次講電話繼續被你們罵我批評為36歲要怎麼樣？讀書有什麼用？你沒有辦法做任何不給你錢了工作你連我自己都辦法你有什麼權利幫人家？幾歲的人為什麼會發生為什麼別人不會有的事情但是發生在你身上？。我不是怪你是怪誰？。為什麼我沒辦法完成那幾顆2011年其他人都可以修完



Reply



Reply all



Forward





我沒辦法接受了。我活得你們把我逼得我今年開始才好起來的精神每天給你們欺負我活著你不開心你永遠就不要打電話給我了永遠不要炒熱事情給我也不要有任何email全部事情你只能自己解決

想到你們怪我的事情。一有錢又怎麼樣？開始有錢又怎麼樣？變成那個死兒子的對人態度我連自己次也不會變成他那麼爽拍

他存了\$20,000結婚怎麼樣？。那個錢我可以幫其他小孩子我結婚我不會那個錢我可以幫其他小孩子我結婚的話我不會我一毛錢直接去法官在他們之前結婚30幾塊

你自己再看和給你們email我不會繼續再跟你講

Communication - We understand from the below email you are requesting all Notices



Reply



Reply all



Forward





Communication - We understand from the below email, you are requesting all Notices and future communication to be sent electronically only. To change your service mode to electronic email, please sign and complete attached 'Email consent form' and drop off at the Management Office.

Regarding your physical 'Billing Address' we are confused. You spoke to Carol in the beginning of November and mentioned another address other than your units address as billing address. Can you please confirm in writing Unit's physical 'Billing Address' so that it can be updated in the system.

To help assist in any other query and reduce time in resolving the issue, we suggest you to schedule a meeting with Management staff to discuss those.

Thanks once again.



Reply



Reply all



Forward



JUN 27, 2018

CHEQUE #152

[View cheque image](#)

-\$178.65

\$4,446.92

CHEQUE #151

[View cheque image](#)

-\$189.84

\$4,625.57



Sent from my iPhone

On Nov 4, 2018, at 16:12, Jenna Chou <jenna.chou@gmail.com> wrote:

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THE FRONT DOOR WAS NEVER LOCKED THE WHOLE ENTIRE



Reply all



Forward





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AGAIN... CASE CLOSED!

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i am a construction project manager.... there is no way you guys can put your way into me paying ANY CENT OR THIS!



« Reply all

» Forward





On Sun, Nov 4, 2018 at 3:57 PM Jenna Chou

<jenna.chou@gmail.com> wrote:

i just showed you the evidence that the account was charged and NOT CLOSED!!!

i sent you the screenshot of the statement that the amount was deducted from my account

CIBC is not a reliable source and they had cause me numerous iss before. i have CONFIRMED THAT THE CHEQUE WENT THROUGH AND WAS DEDUCTED FROM MY ACCOUNT!

case CLOSED!

or else deal with the lawyer!

i'm sick and tired of mangement being completely irresponsible and it's been what... 3 weelsks? and i have 4 huge holes on my wall th DID NOT APPROVE FOR THAT TO BE DONE TO MY OWN UNIT THAT I OWN!!!

On Sun, Nov 4, 2018 at 10:47 AM Carol Palazzotto

<Carol.Palazzotto@fsresidential.com> wrote:

Hi

Please see attached

Thanks

CAROL PALAZZOTTO
Accounts Receivable

2645 Skymark Ave | Suite 101 Mississauga, ON L4W 4H2



Reply all



Forward





From: Jenna Chou, PMP <jenna.chou@gmail.com>

Sent: Sunday, November 4, 2018 1:56 AM

To: Carol Palazzotto <Carol.Palazzotto@fsresidential.com>

Cc: Samit Hazra <Samit.Hazra@fsresidential.com>; Reza Eskandari <Reza.Eskandari@fsresidential.com>; Bin Hong <chiubinhong@hotmail.com>

Subject: Re: 9471 Yonge Street unit 907

The Cheque went through. The account was not closed. See screenshot below

JUN 27, 2018

CHEQUE #152

-\$178.65

[View cheque image](#)

\$4,446.92

CHEQUE #151

-\$189.84

[View cheque image](#)

\$4,625.57

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Reply all



Forward





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Thanks

CAROL PALAZZOTTO

Accounts Receivable

2645 Skymark Ave | Suite 101 Mississauga, ON L4W 4H2

Direct 416-847-2798 | Toll Free 1-855-244-8854

Email carol.palazzotto@fsresidential.com

www.fsresidential.com

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--

Jenna Chou PMP



Reply all



Forward

